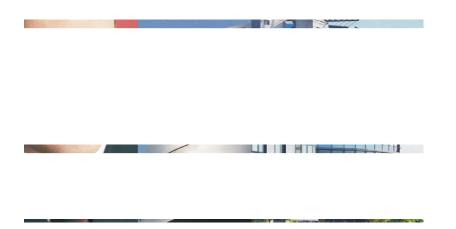




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# **NEWSLETTER**

edition1 / 2010



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## Management report

#### Potenziale 2010

In accordance with established tradition, IA4SP and RAAD Research organising the 3rd Joint Annual Conference.

About 150 Participants will receive an abundance of information on themes, trends and initiatives in the SAP market, and suggestions for targeted ways to increase turnover (potential). Experts from RAAD and IA4SP, as well as high-ranking SAP representatives, will inform about the strategies which SAP is currently following and how SAP Partners can profit from them. The event is accompanied by an exhibition of SAP Partners such as IBM, T-Systems, Fujitsu Technologies, ACS Informatik, StreamServe, Hoppenstedt and Wispubs.

Further details and registration: <a href="www.potenziale2010.de">www.potenziale2010.de</a> (the presentations of the event will be in german)

#### **New Collaboration with wispubs!**

SAPinsider is a good resource for reaching SAP customers worldwide. Their market-leading publications, events, webinars, whitepapers,



and e-marketing programs provide unparalleled opportunities to engage qualified, highly targeted segments of SAP's customer base.

IA4SP members receive a 10% discount on all SAP partner programs!

You can meet Wispubs at the Potenziale 2010 - ask for more details at booth No.7.

#### **University & Research Collaboration**



IA4SP has successfully established cooperation with the Technical University in Darmstadt (TUD) / Professor Dr. Peter Buxmann.

TUD was ranked #1 of the leading universities for informatics and IT in Germany for last three years in-a-row!

The Cooperation objectives include:

- Exchange of intelligence and knowledge on trends, developments and theories on the software industry for our members
- Leverage in-depth information and theories about the inner "mechanics" of the software industry for the improvement of the SAP Ecosystem
- Use research capabilities to find information and answers on certain subjects & questions
- Support the university, students and researchers with "real world" information and domain expertise
- Networking between business, university & students

We are currently working with the university in these two interesting projects:

- "Supplier networks and partner models in the software industry"
- "Pricing models in the software industry"





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In direct emails have we encouraged some of our members to Support the students in these projects.

We will share further information and resulting papers with our members as soon as they were published.

For more information please go to https://wiki.ia4sp.org/wiki/University Partner of IA4SP

### **IA4SP Business starts successfully**



In our first IA4SP business club sessions explained Jürgen Beckers from Lawyers BDH the legal challenges and pitfalls on "partnering in the software industry".

If you did not manage to attend can you find Jürgen's very interesting presentation in our IA4SP Wiki. GoTo https://wiki.ia4sp.org/w/images/9/97/Prefix BC0904 IA4SP BC Le gal aspects Beckers.pdf

Topics addressed in this presentation include:

- benefits of partner agreements, contract targets, risks for partners,
- assets that should be protected, how to balance benefits and risks, general guidelines for balanced partnerships,

- fair treatment of partner knowhow and IP, the importance of sufficient margins, how to ensure them
- how to make calculations predictable, balancing financial power & investments
- balancing quantity risks of development costs, how to implement guidelines
- define your negotiation team, specify your business plan for the partnership,
- check compliance of contracts with objectives, specify missing requirements,
- negotiate and "sell" your requirements



#### "Member of" IA4SP Logo



Do you know that all IA4SP members are entitled to use the "Member of IA4SP" logo (e.g. on their respective web sites, email signatures etc.) and indicate that they are members and supporting our organization?

You can find our logo for download, some simple usage regulations And a (hopefully quickly growing) list of members already using it in our IA4SP Wiki. https://wiki.ia4sp.org/wiki/IA4SP Member Logo Rules





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## **New members**

We appreciate to welcome the following new members:

#### since august 2009

- ditis Systeme JMV GmbH & Co. KG
- Siemens Enterprise Communications GmbH & Co KG
- Business Development Executives LLC
- StreamServe Deutschland GmbH

### since january 2010:

- "ISR Information Products AG
- "Systemberatung Müller & Feuerstein S
- "ParCon Unternehmensberatung
- "KBP Consulting GmbH



### ditis Systeme JMV GmbH & Co. KG



Located in Ulm, ditis Solutions GmbH is one of the leading IT Security consulting companies in Germany. With a focus on information security and more than 60 security specialists

and IT professionals, ditis is supporting global enterprises in topics like SAP risk management, ISO 27001 and IT compliance and offers solutions for penetration testing, social engineering and vulnerability management. In addition to that ditis consults many customers in the area of data privacy with all technical and organizational aspects from legal demands to technical implementation. <a href="http://www.ditis.de">http://www.ditis.de</a> contact: Mario Linkies | <a href="https://www.ditis.de">www.ditis.de</a>

### **Business Development Executives LLC**

JCBDE Business Development Executives LLC is a full service business consulting organization, helping European companies establish or expand their busi-



ness operations in the United States. Based on 18 years of business experience developing new markets and delivering services in the SAP space we offer solid business analysis and advisory services designed to help companies define the right go-to-market strategy for their products and solutions and promote them in the US through targeted sales and marketing activities contact: Jochen Hager, jochen.hager@jcbde.com





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### **New members**

#### Streamserve Deutschland GmbH

StreamServe is leading provider of Enterprise Document Presentment / output management solutions that



set the standard for business communications. Simple to deploy and maintain, the company's dynamic document composition, document process automation and enterprise output management solutions meet the demanding challenges of today's global businesses for producing and delivering highly customized documents in any format. StreamServe's advanced software solutions ease the process of composing and automating business communications, enabling

organizations to increase the value and profitability of their business relationships. This is done all while leveraging existing business applications such as ERP, CRM and ECM.

In SAP environments, especially as SAP Endorsed Business Solution for

In SAP environments, especially as SAP Endorsed Business Solution for SAP for Utilities, for Banking and for Insurance, StreamServe stands for high volume printing and for seamless integration into exhisting infrastructures.

The company was founded in 1997 and is headquartered in Burlington, Mass., with 14 offices worldwide. StreamServe serves more than 5,000 customers in 130 countries, primarily in the financial services, utilities, manufacturing, distribution and telecom sectors

Contact. Stephan Vanberg | www.streamServce.com

#### Systemberatung Müller & Feuerstein KG (SMF)

SMF is located in Dortmund, Germany. SMF focusses on SAP manufacturing and retail processes. Specialities include ABAP programming in SD, MM PP, BW, SEM-BPS, BW-BCS and integrated planning (IP)



contact: Fred Kroll | www.smf.de

#### **ISR Information Products AG**



As experts for information- and processmanagement we help our clients to develop the economical value of their corporation wide information in order to achieve a considerable advantage in competition. We are able to define

trustworthy information, to analyse and then finally to use this information to optimize business processes.

ISR: Your experts for information- and processmanagement

Contact: Detlef Aden | www.isr.de





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# Report from the working groups

#### **Software Solution Partner**

The work group had a number of physical and virtual (phone) meetings internally and with SAP. Our main contact from SAP is Mr. Asdrubal Pichardo Senior Vice President SAP Ecosystem & Partner Group.

Topics we discussed included:

SAP Partner Edge program, local/regional support of SAP software partners thru resources in Germany +/or other European countries rather than "India only support", Role & future plans for SAP EcoHub, SAP certifications for software partners, test of new SAP initiatives thru IA4SP SSP members and feedback to SAP.

For more info please visit

https://wiki.ia4sp.org/wiki/Group:Software Solution Partners

A few members of the software solution partner workgroup established a task force for so called SAP Solution Extension (SoLex) partners (software OEM, resell, EBS partners of SAP). ei

Topics to addressed here included:

The status & specific challenges of SolEx partners (e.g. certification and SAP field alignment) and the attendance at the SAP Field KickOff meetings. (contact for the I4SPS SolEx task force is Ralf Meyer / ralf.meyer@ia4sp.org)
For more info please visit

https://wiki.ia4sp.org/wiki/SolEx TaskForce



#### **Global Security Alliance**

The Global Security Alliance working group will meet three times this year. Scheduled months for the work meetings are March, June, and December. All meetings will take place at the SAP Partner Port in Walldorf, Germany. Furthermore, an annual event is planned for October that will last an entire day. Details will be distributed after the first GSA meeting in March, 2010.



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### **Current events**

#### Potenziale 2010

when: february 3, 2010 8:30 am themes, trends & initiatives what:

in the SAP market

Sinsheim | Rhein-Neckar-Arena where:



### **Working groups**

#### **GSA**

march 12, 2010 | 1:00 – 4:00 pm when: European GSA Chapter meeting what:

Walldorf | Parter-Port where:

#### **IA4SP Business club events:**

#### March 16, 2010 | 5:00 - 8:00 pm

topic: Mit Beteiligungsmanagement mehr erreichen

Dr. Wolfgang Kemna, zet Visions

Language: german

Walldorf | Parter-Port | where::

#### April 20, 2010 | 5:00 - 8:00 pm

Projektschieflagen – Ursachen, topic:

Vermeidung, Sanierungsstrategie

Jürgen Beckers, Rechtsanwälte BDH

language: german

Walldorf | Parter-Port | where:

### Mai 18, 2010 | 5:00 - 8:00pm

Geschäftsbeziehungen und Kooperationen in der topic:

Software- und Serviceindustrie

Prof. Dr. Peter Buxmann, TU Darmstadt

language: german

Walldorf | Parter-Port | where:

#### June 22, 2010 | 5:00 - 8:00pm

Die Neukundenakquisition topic:

Wer sind die potentiellen Kunden für Ihr Unternehmen

Alexander Pöhnl, Pöhnl & Schöttler

language: german

Walldorf | Parter-Port | where: